



An Affiliate of  UnityPoint Health

Clarke County Hospital Nondiscrimination/ Accessibility Notice

Clarke County Hospital does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

We provide the following for free:

- Communication aids and services to people with disabilities, such as:
 - Sign language interpreters
 - Written information in other formats
- Language services to people whose primary language is not English, such as:
 - Interpreters
 - Information written in other languages

If you need these services, contact Clarke County Hospital's Chief Operating Officer. If you believe that we have failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail or by phone with:

Chief Operating Officer
800 S. Fillmore St.
Osceola, IA 50213
(641) 342-5253
Fax (641) 342-5378
www.clarkehosp.org/contact-us.aspx

Clarke County Hospital's Chief Operating Officer is available to help you file a grievance. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F,
HHH Building
Washington, D.C. 20201

1-800-368-1019,

1-800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

Arabic

برقم اتصل .بالمجان لك اللغوية تتوافر المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا :لحوظة

Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

French ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le

German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer:

Gujarati !यनः: % त* गुजरात तःL यःL वतल डःL, तल िःनःशुड भः। षः। सडः। य 9वः। ओ तमः। रः। म = उपव@ध B. इ न कः

Hindi !यन दः: य)द आप,हदःी बोलत ह4 तो आपक ि लए म्ु:त म' भाषा सहायता सवाएं उपलAध ह। पर कःँल कर'।

Hmong LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau

Italian ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero

Korean 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오.

Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer

Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните

Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al

Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

Urdu مفت ميں كى خدمات كى مدد زبان كو آپ تو ،بولتے ہيں اردو آپ اگر :داربر . یرک کال - ہيں دستياب .

Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số

American Sign Language



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